



**2019 South Africa
Study Tour**
with option of
London ICE Expo

2019 South African Gaming & Hospitality Study Tour

Thursday 7th February – Friday 15th February 2019

This tour will include the latest in Gaming, Hospitality, Loyalty Programmes & F&B offerings throughout South Africa.

There will also be the opportunity to attend London ICE prior to South Africa. South Africa has similarities to Australia, with a strong 'local' customer base. Having faced lean times they've had to diversify and improve their F&B offerings and increase their focus on systems, loyalty and customer service - improving their commercial viability.

You'll experience guided back of house tours of hotels and restaurants together with hands on experience and visit the different casinos with presentations from local IGT staff. This tour aims to give you insights and ideas that you will be able to transport back into your business operations in Australia.

Highlights

- Back of house tours of hotels and catering facilities including seminar on Loyalty Programmes
- Casino Gaming Tours
- Networking events and Safari Tours
- Interactive presentation from IGT management
- Opportunity to take extension option to **London ICE expo** prior to South Africa

Inclusions:

- Economy class airfare from Brisbane/Sydney with Qantas
- International Taxes
- Economy class airfare Johannesburg/Cape Town/Johannesburg
- One night at Palazzo Montecasino, Johannesburg
- Two nights at Ivory Tree Lodge
- One night at The Palace in Sun City
- Three nights at Table Bay Cape Town
- Breakfast throughout
- All meals at Ivory Tree Game Lodge and safari tours
- Airport transfers and tours by coach
- Morning Tour of Cape Town
- Free Day in Cape Town for optional tours
- Four Happy Hours
- Two Dinners (one Cape Town, one Sun City)
- Tips and Porterage throughout
- Services of a CCM Tour guide

Not included:

- Travel Insurance
- Meals other than specified
- Items of a personal nature – Laundry, Phone Calls, etc.

*Terms and conditions apply, to qualify for this offer, ask your IGT sales person for full details. Only valid for orders placed by 5pm, 28 September 2018 and must be installed by 26 October 2018. All machine and conversion pricing is per IGT Price List, inclusive of \$5,500 trade-in per machine and ticket printers as applicable. Class of flight relates to the IGT machines purchased. Tour does not include travel insurance, items of a personal nature, meals other than specified and visa/passport fees. Flights depart from Sydney or Brisbane and other domestic flights are not included. Partner pricing (cost to be purchased separately from the machine transaction) can be sought from CCM Travel directly. This tour is organised and conducted by CCM Travel Pty Ltd Suite 210 8 Clarke Street Crows Nest NSW 2065 © Copyright 2018 IGT (Australia) Pty Limited.

2019 South African Gaming & Hospitality Study Tour Itinerary

- **THURSDAY 7TH FEBRUARY 2019**

Departure ex Brisbane and Sydney for Johannesburg with Qantas Airways. Arrival Johannesburg late afternoon and transfer to The Palazzo at Montecasino. Evening Welcome Reception with briefing on program and presentation from the Slots Manager.

- **FRIDAY 8TH FEBRUARY 2019**

Morning tour of Montecasino before departing for Ivory Tree Lodge for the next two nights. Safari tour at the Pilansberg National Park and dinner included.

- **SATURDAY 9TH FEBRUARY 2019**

Ivory Tree Lodge – Breakfast, Lunch, Dinner and day time safari tour.

- **SUNDAY 10TH FEBRUARY 2019**

Mid morning transfer to The Palace at Sun City. Afternoon behind the scenes site inspection of Sun City operations including the casino. Evening networking drinks.

- **MONDAY 11TH FEBRUARY 2019**

Morning departure for Johannesburg and then fly to Cape Town for the next three nights. Evening networking drinks.

- **TUESDAY 12TH FEBRUARY 2019**

Morning tour of Cape Town and afternoon tour of the Grand West Casino operations and behind the scenes and Loyalty Program tour. Evening – Dinner.

- **WEDNESDAY 13TH FEBRUARY 2019**

Free Day in Cape Town.

- **THURSDAY 14TH FEBRUARY 2019**

Late morning departure for Johannesburg Airport for your flight back to Australia.

- **FRIDAY 15TH FEBRUARY 2019**

Mid-afternoon arrival into Sydney. Brisbane guests transfer to their onward domestic flight.



Extension Option to London ICE Expo

(only valid in conjunction with 2019 South African Gaming & Hospitality Study Tour)

ICE Expo, London: Sat 2nd Feb – Weds 6th Feb 2019

• **SATURDAY 2nd FEBRUARY 2019**

- Departure ex Brisbane and Sydney for London with Qantas Airways.

• **SUNDAY 3rd FEBRUARY 2019**

- Early morning arrival into London and transfer to your centrally located London Hotel.

• **MONDAY 4th FEBRUARY 2019**

- Presentation from IGT team. Afternoon food and beverage tour.

• **TUESDAY 5th FEBRUARY 2019**

- London ICE at ExCel London. ICE is the highlight of the gaming industry's calendar and is the annual launch pad for gaming innovation, with literally hundreds of new product launches.

• **WEDNESDAY 6th FEBRUARY 2019**

- Final day of London ICE at ExCel London. Mid afternoon – transfer to London Heathrow Airport for your overnight flight to Johannesburg to join the 2019 South African Gaming & Hospitality Study Tour.

• **Inclusions:**

- Economy class airfare supplement from Brisbane/Sydney with Qantas to London
- Economy class airfare supplement from London with British Airways to Johannesburg
- International Taxes
- Three nights single accommodation in London
- Return airport transfers
- IGT Presentation
- Registration to ICE Totally Gaming

• **Not included:**

- Meals
- Travel Insurance
- Items of a personal nature – Laundry, Phone Calls, etc.